

TANA STOCK

Multi-channel inventory assistant | Customer guide

What it does

Keep your existing inventory spreadsheet. Import channel order files, match SKUs, review deductions, then export updated inventory files and a difference report. Designed for a single stock pool and seller-managed fulfillment.

1. Try the sample

Open the English app using the link below. The sample contains fictional data and resets when you reload. Use it to practice before importing business files.

2. Create your workspace

In Workspace, create your own saved workspace. Save the recovery key privately: anyone with the key can access the workspace. This browser remembers the key. Use it on another device to reopen your workspace; a lost key cannot be recovered.

3. Import master inventory

Prepare a CSV or TSV with one row per unique SKU, a product name and a non-negative whole-number quantity. Choose the file and map its SKU, name and quantity columns. Keep SKUs as text to preserve leading zeros. Review the data before importing. Original column order and additional fields are retained.

Supported files

CSV and TSV input: UTF-8 or Shift-JIS. Export: UTF-8 with BOM. For Excel workbooks, first save a copy as CSV or TSV. Keep your original file as a backup. Tables support up to 5,000 rows and 60 columns.

Open the English app

Import orders safely

Review first, confirm once

4. Prepare paid orders

Export only confirmed paid orders that have not already been deducted from this master inventory. Exclude unpaid, cancelled and returned orders manually. Choose the correct sales channel, upload CSV/TSV, and map order ID, SKU and quantity; map line ID when available.

5. Match and review

Exact SKUs match automatically. For a different channel SKU, save its mapping to the master SKU. Review all rows. Unknown SKUs, invalid quantities and insufficient combined stock must be resolved before confirmation. Inventory cannot become negative.

6. Confirm the deduction

Confirm only after checking the proposed quantities. The workspace saves the inventory change and import history. Reimported processed rows are skipped. If an already processed identity now has different data, the import is blocked for review.

How duplicate protection works

An order line is identified by channel + order ID + line ID, or by channel + order ID + SKU when line ID is absent. Keep channel names and identifiers consistent. Duplicate detection cannot recognize the same sale under different identifiers.

Example

Master SKU 0012 starts at 20 units. Orders from two channels total 3 + 2 units. After confirmation, stock is 15. Reimporting those same processed identities does not deduct them again.

Export & correct

Complete the file-based workflow

7. Create channel update files

In Update files, upload the inventory template exported from your channel. Map SKU and stock columns, and set an optional safety buffer. Output stock is $\max(0, \text{master stock} - \text{buffer})$. Other template columns are preserved. Review unmapped SKU warnings: these rows are retained and their inventory is not recalculated.

8. Review and upload manually

Download the inventory update file and differences CSV. Check a few SKUs and the channel-required file format before uploading it to the channel yourself. The generic CSV is a reference export, not a guaranteed channel-native upload format. Duplicate-SKU templates are blocked; multi-location templates are outside the current scope.

Undo an incorrect import

In Activity, undo the whole affected order import. This restores its deducted quantities and removes its duplicate-tracking entries so a corrected import can be processed. Check the latest inventory before undoing.

Receipts, counts and partial returns

Use a quantity adjustment with a clear reason for receipts, stock counts and partial returns. Use whole-import undo only when reversing that entire import is appropriate.

Daily checkpoint

Before: save the source files and confirm which orders are still undeducted. After: verify sample SKUs, download the differences report, upload channel files, and keep a workspace backup.

Save & troubleshoot

Know the current scope

Backup and recovery

Download a JSON workspace backup from Workspace regularly. Restore a backup only into an empty workspace, then verify inventory and history. A downloaded CSV is useful inventory data but is not a complete workspace backup.

Multiple tabs

If another tab changes the workspace, a stale write is rejected. Reload to get the latest data and review your action again. The current version has no team roles or permission management.

Common issues

Unmatched SKU: correct or save the channel mapping. Insufficient stock: check physical stock and order selection before adjusting. Duplicate conflict: inspect the original import and identifiers. Garbled text: choose the source encoding. Save conflict: reload and recheck.

Current limits

Up to 5,000 rows and 60 columns per table; 1,000 imports; 5,000 adjustments; saved workspace size up to 700,000 characters. There is no automatic store connection, real-time inventory synchronization, automatic cancellation/return handling, or guaranteed oversell prevention.

Support

For a trial, setup or custom development, contact AllDaigou. Share the file structure and an anonymized example rather than a recovery key or customer personal data. Commercial terms and implementation scope are confirmed with AllDaigou.

AllDaigou - Trial and setup inquiries